



MINISTRY OF PUBLIC WORKS State of Kuwait



Overview

Administrative and Financial Affairs building at the Ministry of Interior. The Project includes the General Directorate for Financial Affairs, the General Directorate for Administrative Affairs, the Social Security Fund, the Project Investment Department, the Mayor Affairs Department and parking lots.

Business Summary supervises infrastructure developments including roads and sewerage projects, oversees operations and maintenance works of pumping and water stations, project management and maintenance of public buildings.



Requirement

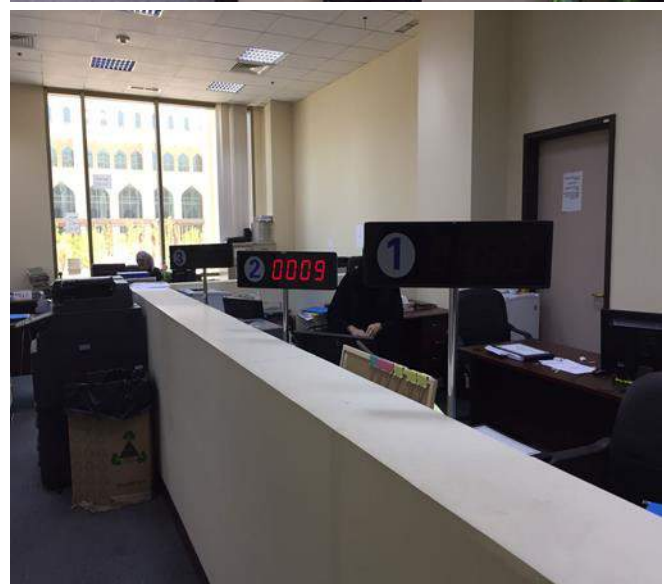
To eliminate long queues and waiting time through remote queuing. To ensure that each unique visitor to the ministry office receives quick service across multiple counters, with multiple-service queues and seamless transfers.



وزارة الأشغال العامة
MINISTRY OF PUBLIC WORKS

Solution

Pegasus PQB41 series with 17" kiosk and queue software has been provided with powerful wireless modules which connects to all manipulators, counters LED and main display using wireless.



Benefits

Queue management system helps collect data that measures peak traffic times and average waiting time. By generating authoritative data, the **government** wait line management **system** keeps employees informed, enabling greater engagement and productivity. It also measures valuable service statistics to predict staffing needs.



Shorter wait times



Improved communication



Clear navigation



Easy to use

Automating queues not only improves the speed of service, saving time for visitors and employees, but its quality offers clearer guidance to visitors.

Our Service for Queue Management System (QMS)

Our potential customers for Queue Management System in the Public Sector are various Ministries, Co-Operatives and the Private sector holds retail businesses, MNCs., etc.

We supply best quality, easy to use and understand and a very user friendly system.

Customer satisfaction being our top priority, a requirement analysis is done before finalizing the solution we provide.

As per the requirement of the customer QMS are either wired or wireless technology. We provide customized solutions for best results.